



## Not satisfied with your Lift or Escalator service...

You need to be satisfied that your lifts and service provider are operating as best they can.

Regardless of the age of your equipment if your lifts and escalators are not operating and being serviced correctly, it can be extremely frustrating. A poorly performing system will lead to:

- Unreliable lift service.
- Frustrated tenants and visitors.
- Potentially unsafe situations.
- Loss of business and revenue.
- Additional running costs.
- Unreasonable service for elderly and people with disabilities.
- Injury and damages claims.

A quick field review, inspection and visit will start the process to improvement.

Minc Elevator Consulting (Minc EC) have options to put your mind at ease. With technical experience and know how we can help you get it right.

At Minc EC we have 2 options for your consideration:

- **Quick field review:** This involves a site inspection and report which answers the following:
  - Are the lifts performing as designed?
  - Are there any safety or Code non-compliances?
  - Are you getting value for money from your service provider?
  - What are the possibilities for improvements?
- **Or a Detailed site Audit:** This option requires a site visit along with service provider and details of Maintenance history and breakdown history. We provide a full report on:
  - Quality of Maintenance being performed.
  - Analysis of breakdowns and responses to breakdowns.
  - Report on condition of equipment and longevity.
  - Report on latest code and regulations non-compliances.
  - Requirements and suggestions for immediate and short-term improvements.
  - Suggestions for long-term improvements.
  - A plan to manage it all on your behalf.

A plan to improve your lift or escalator performance is easier than you think.

# Why Minc Elevator Consulting?

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## ✓ Experience

With over 70 years experience in the Lift industry, locally and internationally Minc EC knows the lift business. Minc EC knows the people, the product, the processes of Lift Suppliers and applies that knowledge for the benefit of Minc EC customers.

## ✓ Quality & Safety

With accreditation in Pegasus and CM3 safety systems, when combined with ISO 9001 Minc EC is serious about Quality and safety. All partners are trained in Quality auditing and quality management systems, which is applied to the Minc EC company way of doing business.

## ✓ Project Management

The Exclusive Minc EC Project Management plan ensures that Minc EC manages all aspects of major works performed on your behalf, Minc EC will do it all.

## ✓ Results

With the right service provider for the Job, selected using the Minc EC balance selection criteria combined with the Minc EC Initial overhaul, you get immediate results and improvements.

## ✓ Minc Network

The Minc Building Services network cover over 1500 specially trained and approved tradesman, Minc EC has access to that network and can ensure all work can be performed with one company.

## ✓ National & International Partners

Minc EC can service your needs in all major cities in Australia and with International alliances in many locations around the world.

## FAQs

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### **Q: What happens if I don't get my lift or Escalator service reviewed?**

A: At some stage the system will become irreparable and you will have to modernise or replace, it's best to do that with a plan and methodical approach with the least disruption and hassles.

### **Q: Is the service provider required for site inspections and audits?**

A: Not for the quick field review, as long as you have keys to the Lift Motor Room. For Detailed Audit we will require the service provider present.

### **Q: Is it possible to get some immediate improvements?**

A: In a lot of cases YES. Minc EC have technical expertise which can help, and we have the Minc Overhaul Plan which is designed to get immediate benefits to the owner.

### **Q: What happens if my current service provider is NOT performing as contracted?**

A: All good quality service contracts have remedies to cover this, Minc EC will guide you through the process.

### **Q: How much will it cost to have a Quick Field Review done?**

A: Its relatively inexpensive and depends on how many lift or escalators are in the building. Any cost will be absorbed into future works if you want Minc EC to manage the whole process of improvement.